

OVERALL GOAL: INCREASE THE NUMBER OF PEOPLE WHO EXIT OLHSA PROGRAMS DEMONSTRATING A MOVE FURTHER FROM CRISIS AND CLOSER TO THRIVING

OBJECTIVE #1:

Develop and implement programming to bridge the gap between employers and the low income community.

Years 1 & 2

- Initiate partnerships with local employers/corporations.
- Initiate volunteer opportunities for business volunteers.

Year 2

- Engage and provide training to employers on working with vulnerable populations.

Years 3, 4, 5

- Create more employment based programming.
- Assign a case manager to work with employees placed in employment.

OBJECTIVE #2:

Build capacity for families and the community.

Years 1 & 2

- Strengthen current partnerships and initiate new ones to increase the available services for families.
- Redesign early childhood programming, especially Head Start, to include full day services for families with young children.

Year 2

- Ensure that all referrals for services are tracked on FacsPro and that follow up is completed every quarter. Focus on long term impact.

Years 1-5

- Continue to add additional mobile Welcome Center services.
- Revisit and revise the agency development plan to build capacity in the agency.

OBJECTIVE #3:

Increase community development, engagement, and education.

Years 2-5

- Provide local agencies and employers with information regarding the services offered at OLHSA.
- Provide education and assistance to clients on navigating the system of services offered at OLHSA and in the community.
- Strengthen local advisory board membership.
- Increase support to the collaboration groups improving the housing conditions that low-income people live in.
- Provide every client who has moved closer to thriving with opportunities to engage in the community's decision making groups impacting their lives.

OBJECTIVE #4:

Ensure that agency systems are fully utilized by all agency programs and streamlined to better serve our clients.

Years 1 & 2

- Mandate FacsPro/ROMA training for all agency staff.
- Revise new employee orientation to include FacsPro/ROMA training.

Year 2

- Ensure that all staff is trained on case management and the use of FacsPro to determine long term impact.

Year 3

- Initiate an annual review of all points of intake and program eligibility screening to reduce paperwork and simplify access to services.

OLHSA's Mission:

To empower families and communities to gain the knowledge, skills and resources needed to improve their quality of life.

OLHSA's Vision:

To break the cycle of poverty, reaching the day when all families and communities thrive.

