OLHSA
A Community Action Agency

HELPING PEOPLE. CHANGING LIVES.
Community Action Since 1964

DON'T LOSE YOUR MEDICAID BENEFITS!

Changes to Medicaid are coming in **January 2027**. Learn what to expect and how we can help you stay covered

CONTACT OUR TEAM FOR HELP WITH MEDICAID RENEWAL OR ENROLLMENT

OLHSAENROLLS @OLHSA.ORG

248.318.6026 or 947.500.9388

michigan.gov/mibridges or scan the QR code

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Medicaid Renewal & Reapplication FAQ

You don't have to navigate the Medicaid renewal process alone. OLHSA is here to help you understand your options, complete your application or renewal, upload required documents, and connect you with the right resources.

Email
OLHSAEnrolls@OLHSA.org

Community Health
248.318.6026
or 947.500.9388

Frequently Asked Questions

Q: What happens if I miss my renewal deadline?
If you miss your renewal deadline, your Medicaid coverage may end. Contact the Beneficiary Help Line at **1-800-642-3195 (TTY: 1-866-501-5656)**, Monday through Friday, 8 a.m.–7 p.m., or log in to MI Bridges as soon as possible to review your options.

Q: Why did I lose my Medicaid coverage?
Coverage is often discontinued because the State of Michigan needs updated information such as your income, address, or household size. Keeping your information current in MI Bridges can help prevent interruptions in coverage.

Q: I already renewed. Why does my coverage still show as inactive?
Your renewal may still be under review. In some cases, MDHHS may need additional documents or information before your benefits can be approved.

Q: What documents might I need?
You may be asked to provide proof of income, identity, residency, or household information. Having these documents ready can help speed up the process.

Q: I never received a renewal notice. What should I do?
Renewal notices can be delayed due to address changes or mail delivery issues. Log in to MI Bridges to check your renewal status and make sure your contact information is up to date.

Q: I don't have health insurance right now. Can OLHSA help?
Yes. OLHSA can help you understand your options, navigate the Medicaid application or renewal process, and connect you with available community resources.

Q: How Will I Know If My Medicaid Has Been Renewed?
After reviewing your application, MDHHS will send you a notice letting you know if:

- Your Medicaid has been renewed.
- Additional information is needed.
- You are no longer eligible for Medicaid.

How To Reapply

1. Visit MI Bridges
Go to **MICHIGAN.GOV/MIBRIDGES** or scan the QR Code

2. Sign In
Log in using the username and password associated with your existing MI Bridges account.

3. Need Help Logging In?
Select Forgot Username? or Forgot Password? to reset your account, or call the MI Bridges Help Desk at **1-844-799-9876**.

4. Apply or Renew Your Benefits
From your dashboard, select Apply for Benefits and choose Healthcare Coverage along with any other benefits you wish to apply for.

MI Bridges Resources

Important Phone Numbers

MI Bridges Help Desk
1-844-799-9876

Beneficiary Help Line
1-800-642-3195

TTY
1-866-501-5656
Hours: Monday–Friday, 8 a.m.–7 p.m.

Online

MI Bridges Portal
newmibridgeslogin.michigan.gov

OLHSA does not determine eligibility or process Medicaid applications. All Medicaid applications and renewals are processed through MI Bridges and the Michigan Department of Health and Human Services (MDHHS). Updated: July 14, 2026