



## Human Resources

Oakland Livingston Human Service Agency

196 Cesar E. Chavez Ave.

P.O. Box 430598

Pontiac, MI 48343-0598

Email: [employment@olhsa.org](mailto:employment@olhsa.org)

(248) 209-2615 FAX

Website: [www.olhsa.org](http://www.olhsa.org)

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### PATIENT NAVIGATOR

**Division:** Health, Housing & Nutrition

**Department:** Health Integrated Services (H.I.S.)

**Supervisor:** Associate Director for Health Integrated Services

#### Job Mission:

Empowering clients to successfully navigate the health care system in order to experience optimal health outcomes. Focus is on linkage to care.

#### Performance Standards:

1. Works closely with other care Matrix Care Coordination Network team members to implement the delivery of comprehensive care coordination services to ensure appropriate service utilization throughout the care network.
2. Responsible for linking newly diagnosed and out of care clients to medical care, supportive services, and benefits.
3. Provides health education and risk reduction, information about available resources and services, and psychosocial support to clients as they access the continuum of care.
4. To perform other duties as assigned by supervisor.

#### Qualifications:

1. High School Diploma or GED required; some college preferred.
2. At least one (1) year of experience (formal or informal) in HIV prevention and care required.
3. Must be able to work a flexible schedule, after-hour (nights & weekends) coverage for Beaumont Health System Emergency Rooms (8 locations) throughout Southeast Michigan.
4. Computer literacy and comfort with various forms of case management software.
5. Valid Michigan Driver's license, active insurance policy, and a reliable automobile to be used for work related travel.

#### Hours & Wage

\$16.82 per hour (minimum)

(2 positions)

40 hours per week, 52 weeks per year

#### Deadline to Apply

Until filled